

## LifeWorks is now TELUS Health



If your plan offers Contact™ or CoreContact services, plan members now have a fully rebranded TELUS Health [website](#), app and phone support.

TELUS Health has been communicating with affected sponsors and subscription members and providing them with materials to help support this change.

**Note:** On Nov. 1, guest access sign-in credentials for the TELUS Health One website and app will change. Please share this information with your members:

- Username: canadalife
- Password: telus1

Usernames and passwords for personal accounts won't change. On Nov. 1, members who haven't created a personal account will have to use the guest credentials to access the TELUS Health One platform.

The new branding doesn't affect any Contact or CoreContact services for members and TELUS Health is sharing new URLs and QR codes for the website and app. Members who use previous versions will be redirected to the rebranded ones and new vanity URLs are now active.

We encourage you to share this [one-pager](#) with your members to remind them how an employee assistance program can provide help when they need it. It can also help improve wellness in your organization as a whole, lowering absences and increasing productivity.

If you have any questions, contact your Canada Life representative.