

# SCOTIA LINE OF CREDIT PROTECTION

## Product Summary and Fact Sheet

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# Welcome!

## What you need to know about this insurance coverage:

Creditor Insurance for Scotiabank Line of Credit is optional and offers you coverage on your Scotiabank line of credit for:

- › Life Insurance
- › Critical Illness Insurance (only offered if you apply for Life Insurance as well)
- › Disability Insurance

*The various coverages are all subject to the terms and conditions of the group master policy entered into between Scotiabank, and the insurer, Canada Life. You can request a copy of the master policy by contacting Canada Life.*

**You're eligible for this insurance if on the date of application, you're a Canadian resident; are between 18 and 64 years old; and are the primary borrower, co-borrower or guarantor of a Scotiabank line of credit account; and:**

- › **For Critical Illness Insurance:** you must also have Life Insurance coverage
- › **For Disability Insurance:** you must be actively working for at least 20 hours per week and can perform the regular duties of your job. If you are a seasonal worker, you must have a proven work history and be capable of performing the regular duties of your job

A maximum of **two people** per line of credit can be insured on one account. For more information, please refer to the **sample certificate of insurance**.

**Prior Coverage Recognition:** If you are increasing an existing insured line of credit limit and you reapply for life coverage within 30 days of the previous coverage ending and your application is not approved for health reasons or age limits, your prior Life Insurance coverage may be recognized. For details, please refer to the **sample certificate of insurance**.

## When your coverage begins:

Insurance coverage starts on the latest of the following dates:

- › The date Scotiabank receives your signed application;
- › The date specified in Canada Life's approval letter, when approval is required; or
- › The date you sign the loan agreement

## About your insurance

### Name and address of the insurer:

The Canada Life Assurance Company "Canada Life"  
330 University Avenue  
Toronto, ON M5G 1R8

### Name and address of the distributor:

The Bank of Nova Scotia  
44 King St West, Toronto, ON M5H 1H1

**Scotia Creditor Helpline:** 1-855-753-4272

**See a sample certificate of insurance on our website:** [Canadalife.com](http://Canadalife.com)  
Insurance > Creditor Insurance > Guides and summaries

### Questions?

**Call us:** 1-866-995-8705

**Secure email:** [creditor\\_info@canadalife.com](mailto:creditor_info@canadalife.com)

**Canada Life's client number listed in the AMF registry:** 2000737730

**AMF website:** [lautorite.qc.ca](http://lautorite.qc.ca)

**When your coverage begins:**

The effective date of coverage will be confirmed when you receive your Certificate of Insurance and confirmation of your coverage within 30 days of application.

**Automatic approval:** You will be automatically approved for coverage and will not have to answer any health questions if:

- › For **Life Insurance:** your total credit limit of all your insured lines of credit is \$150,000 or less  
If the total credit limit of all your insured lines of credit is greater than \$150,000 but less than \$300,000, you will be required to complete health questions in your application. If you answer 'No' to ALL applicable health questions in your application you will be automatically approved for coverage.
- › For **Critical Illness Insurance:** your total credit limit of your insured line of credit combined is \$150,000 or less, or your combined credit limit for all lines of credit is \$300,000 or less.
- › For **Disability Insurance:** your credit limit is \$50,000 or less. If you are approved for a credit limit over \$50,000, any subsequent increases will also be automatically approved up to \$100,000.

**Share the right information**

If your coverage has been in effect for less than two years, any concealment, misrepresentation or false declaration made in your application, medical evidence connected with your application or any claim may *cancel the coverage and a benefit may not be paid.*

**Cancelling your policy**

If you change your mind about the coverage within **30 days** from the later of: the date your application is approved or the date the funds were advanced to you, you will get a full refund of any premium paid. It's like the coverage never started.

You can cancel your insurance coverage at any time by writing to:

Insurance Canada  
Processing Centre,  
P.O. Box 1045, Stratford  
ON, N5A 6W4 or calling  
1-855-753-4272

Your request must be signed by all borrowers and guarantors. Your final premium will be adjusted to reflect insurance costs up to and including the date your request is received.

You also have a **120-day** grace period for your premium payments. If the premium has not been paid within that period, your coverage is automatically cancelled.

**Written approval:** If the total credit limit of all your insured lines of credit is greater than \$150,000 but less than \$300,000, and if you answered 'Yes' to any of the applicable health questions in the application. Canada Life will confirm in writing whether your application is approved or declined. If the total credit limit of all your insured lines of credit is greater than \$300,000, further review of your application is required and Canada Life will confirm in writing whether your application is approved or declined. For details, please refer to the **sample certificate of insurance.**

**When your coverage ends:**

Your insurance coverage ends on the earliest of the following dates:

- › The date you die
- › The date Scotiabank receives your request to cancel the insurance
- › The date your line of credit is no longer in good standing
- › The date your line of credit account is closed
- › The date payments for your line of credit or insurance premiums are overdue for 120 consecutive days
- › The date the group policy terminates

For **Life Insurance**, your coverage will also end on:

- › The date you turn 70 years old
- › The date your life claim is approved

For **Critical Illness Insurance** your coverage will also end on:

- › The date you turn 65 years old
- › The date your critical illness claim is approved

For **Disability Insurance** your coverage will also end:

- › The date you turn 70 years old
- › The date you reach the maximum lifetime disability benefit of 48 months

For further details, please refer to the **sample certificate of insurance**.

## Life Insurance

You are covered if you die before the age of 70 and meet all terms and conditions of the certificate of insurance. For details on terms and conditions, please refer to the section on Life Insurance in the **sample certificate of insurance**.

### What's your benefit?

If you die, Canada Life will pay Scotiabank the outstanding balance(s) of your Scotiabank insured line of credit(s) at the date of your death, up to a maximum of \$500,000 for all your insured Scotiabank line of credit accounts combined.

### What are the exclusions and limitations?

No benefit will be paid if you die because of:

- › self-inflicted injury, suicide, or attempted suicide during the first two years from the date your insurance coverage started
- › declared or undeclared war, unless you are a member of the Canadian Forces or Reserve
- › any nuclear, chemical or biological contamination due to terrorism
- › direct or indirect participation or attempted participation of a criminal offence
- › use of any drugs, poisonous substances, intoxicants or narcotics, unless taken following your physician's instructions
- › operation of any motorized vehicle or watercraft while you are impaired by drugs or alcohol

In addition, no benefit will be paid if:

- › your application for life insurance was automatically approved and you die within the first two years from the date your insurance coverage started and the cause of death is a pre-existing condition

For additional information on pre-existing conditions and complete information, please refer to the **sample certificate of insurance**.

# Critical Illness Insurance

## How your premium payment is calculated

Your premium payment will be calculated daily. The premium will be calculated by:

- › The Taking your Scotiabank line of credit account's daily balance;
- › Multiplying that balance by the daily premium rate shown in the table below, based on your age at the end of each billing period; and
- › Adding any applicable taxes

The sum of your daily premiums will be charged at the end of the billing period.

Your payment increases as you get older and is dependant on your daily balance.

The cost of joint coverage will be based on the age of the oldest Insured and by multiplying the rate by 1.70.

Age	18-30	31-35	36-40	41-45	46-50	51-55	56-60	61-65	66-69
Premium Rate for Single Coverage per every \$1,000 of Daily balance	\$0.20	\$0.27	\$0.31	\$0.44	\$0.59	\$0.76	\$0.95	\$1.38	\$2.50

You are covered if you are diagnosed with certain types of cancer, heart attack, stroke or terminal illness and you are under the age of 65 and you meet all the terms and conditions of the certificate of insurance. For details on terms and conditions, please refer to the section on Critical Illness Insurance in the **sample certificate of insurance**.

### What's your benefit?

Canada Life will pay Scotiabank the outstanding balance of your insured lines of credit at the date of diagnosis up to a maximum of \$150,000 per insured line of credit or \$300,000 for all your insured lines of credit combined.

For more information on how your benefit payment is calculated please refer to the **sample certificate of insurance**.

### What are the exclusions and limitations?

No critical or terminal illness benefit will be paid if the illness is a direct or indirect result of:

- › self-inflicted injury, suicide, or attempted suicide during the first two years from the date your insurance coverage started
- › declared or undeclared war unless you are a member of the Canadian Forces or Reserve
- › any nuclear, chemical or biological contamination due to terrorism
- › direct or indirect participation or attempted participation in a criminal offence
- › use of any drugs, poisonous substances, intoxicants or narcotics, unless taken following your doctor's instructions
- › operation of any motorized vehicle or watercraft while you are impaired by drugs or alcohol

Additionally, no critical or terminal illness benefit will be paid if:

- › your diagnosis doesn't meet the definition of critical illness defined in the Certificate of Insurance
- › you're diagnosed with a critical illness of which the diagnosis or medical evaluation began before the date you completed and signed your Scotia Line of Credit Protection application
- › you're diagnosed with life threatening cancer within 90 days of when your coverage started, or you have signs, symptoms or investigations that lead to a cancer diagnosis, regardless of when the diagnosis is made

- › you die within 30 days after being diagnosed with a critical illness or undergoing surgery

Other limitations and exclusions may apply. Refer to the [sample certificate of insurance](#) for complete information.

## How your premium payment is calculated

Your premium payment will be calculated daily. The premium will be calculated by:

- › The by using Taking the daily balance on your Scotiabank line of credit account's daily balance;
- › Multiplying that balance by the daily premium rate shown in the table below, based on your age at the end of each billing period; and
- › Adding any applicable taxes.

The sum of your daily premiums will be charged at the end of the billing period. Your payment increases as you get older and is dependant on your daily balance.

The cost of joint coverage will be based on the age of the oldest Insured and by multiplying the rate by 1.70. If you are the only insured and you purchase both Life Insurance and Critical Illness insurance, your premium will be calculated based on the rates for each coverage separately, with a 15% discount.

Age Group	18-30	31-35	36-40	41-45	46-50	51-55	56-60	61-65
Premium Rate for Single Coverage per every \$1,000 of Daily Balance	\$0.41	\$0.46	\$0.54	\$0.87	\$1.34	\$1.85	\$2.55	\$3.35

# Disability Insurance

You are covered if you become disabled before the age of 70 and meet all the terms of the certificate of insurance. For details on terms and conditions, please refer to the section on Disability Insurance in the [sample certificate of insurance](#).

## What's your benefit?

Canada Life will pay Scotiabank a monthly benefit which will be the lesser of:

- › 3% of the outstanding account balance on the date of disability
- › 3% of the amount of insurance coverage for which you have been approved
- › \$3,000

Canada Life will also pay the amount equal to your disability premium, including sales tax where applicable.

The maximum monthly benefit for any of your insured Scotiabank lines of credit is \$3,000 plus premium (including sales tax) and will be paid for a maximum of 24 months per Scotiabank line of credit, per insured person, per disability.

Canada Life will pay up to a maximum of 48 months in total for disability benefits for your lifetime.

**Note:** If you have been approved for a maximum of \$50,000, the maximum monthly benefit is \$1,500 plus premium (including sales tax)

**60 day waiting period:** if you become disabled, you will have to wait 60 days from your date of disability before benefits are payable. This means you are responsible for any payments due during this 60 day period.

## What are the exclusions and limitations?

No disability benefit will be paid if your disability is a result of:

- › normal pregnancy
- › elective cosmetic or experimental surgery or treatment
- › drug or alcohol abuse unless you unless you are in a rehabilitation program, hospitalized or have a disease that if use of drugs or alcohol stopped, would cause a disability
- › intentional self-inflicted injury
- › your impairment by alcohol or drugs

- › your participation or attempted participation in a criminal offence
- › declared or undeclared war unless you are on active military duty as a member of the Canadian Forces or Canadian Forces Reserve

In addition, no benefit will be paid if:

- › the outstanding account balance on the date of your disability is \$0.00
- › you are not under active care of a physician
- › you refuse to submit medical exams by a physician selected by Canada Life
- › you fail to provide proof of your continuing disability
- › you are confined in a prison or similar institution
- › your credit limit is \$50,000 or less and you were automatically approved for coverage and you became disabled within 12 months from the date your coverage started and your disability is a result of a pre-existing condition

Other limitations and exclusions may apply. Refer to the **sample certificate of insurance** for complete information.

## How your premium payment is calculated

Your monthly premium is calculated daily by:

- › Multiplying your daily account balance by 3%;
- › Multiplying this amount by the applicable daily premium rate in the table below based on your age at the end of the account billing period; and
- › Adding any applicable taxes

The sum of your daily premiums will be collected at the end of the billing period.

Your payment increases as you get older and is dependant on your daily balance.

The cost of joint coverage will be based on the age of the oldest Insured and by multiplying the rate by 1.70. If you are the only insured and you purchase both Life Insurance and Critical Illness insurance, your premium will be calculated based on the rates for each coverage separately, with a 15% discount.

Refer to the **sample certificate of insurance** for further details on how premium will be calculated.

Age	18-29	30-35	36-40	41-45	46-50	51-55	56-60	61-64	65-69
Premium rate for each insured for every \$100 of monthly insurable benefit	\$1.60	\$1.95	\$2.50	\$3.07	\$3.65	\$4.39	\$5.46	\$6.41	\$7.00

## Making and appealing a claim:

### To make a claim:

You can request a claim form by calling the following toll-free number: **1-855-753-4272**.

**Procedure and time limits:** You must notify and provide Canada Life, with completed claim forms and any supporting documentation as follows:

- › For life claims: no later than 1 year from the date of death.
- › For critical or terminal illness claims: within 90 days from the date of diagnosis.
- › For disability: within 150 days from the date of disability.

Any written notice must include the Group Policy number. Canada Life will let you know about our decision within 30 days after receiving all the necessary documents to process your claim. If you don't agree with a decision about your claim, you can appeal it at any time in writing and include the reasons for appealing. The costs for any medical evidence needed to support your claim's review will be at your own expense.

### To appeal a claim decision:

**Write to:** The Canada Life Assurance Company  
Creditor Insurance, Claims Department  
330 University Avenue  
Toronto ON, M5G 1R8

**Secure Email:** [creditor\\_info@canadalife.com](mailto:creditor_info@canadalife.com)

**Secure Fax:** 416-552-6657

### Have a concern or complaint? We want to hear from you.

Visit [canadalife.com](http://canadalife.com), under Customer satisfaction>Customer complaints  
This site will take you through the complaint process and give you the contact information to make a complaint.



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