



**“HOMEFREE”  
MORTGAGE LIFE INSURANCE CERTIFICATE**



**BORROWER(S) INSURED:**

**EFFECTIVE DATE OF INSURANCE:**

- 1.
- 2.

The Canada Life Assurance Company (Canada Life) hereby certifies that the above named Borrower(s) have elected the optional HomeFree Mortgage Life Insurance and are insured in accordance with and subject to the terms of Group Policy No. 134555GL issued by Canada Life to Investors Group Inc. and its affiliates (the Creditor).

**ELIGIBILITY FOR INSURANCE**

You are eligible to apply for insurance only if:

- 1) You are a borrower, co-borrow or guarantor of the first mortgage loan;
- 2) You are between 18 and 64 years of age; **AND**
- 3) You are a Canadian resident.

**EFFECTIVE DATE OF INSURANCE**

Your insurance begins on the later:

- 1) The date the applicant and co-applicant, if applicable, signed the HomeFree Mortgage Life Insurance Application;
- 2) The date Canada Life approves the application for HomeFree Mortgage Life Insurance; **OR**
- 3) The date the mortgage loan funds have been advanced and made available for use.

**LIFE INSURANCE BENEFIT**

Upon receipt of proof of death of an insured Borrower, Canada Life shall pay to the Creditor the following:

- 1) If the mortgage loan is \$500,000 or less at the effective date of insurance, the outstanding principal balance of the loan (plus accrued interest from the date of death to a maximum of 60 days); **OR**
- 2) If the mortgage loan is in excess of \$500,000, meaning the insured mortgage balance is less than the mortgage loan amount at the effective date of insurance (due to the Maximum Amount of Insurance), the death benefit will be determined by dividing the mortgage balance insured by the mortgage loan amount at the effective date of insurance and then multiplying that number by the outstanding balance of the insured mortgage at the date of death (plus accrued interest from the date of death to a maximum of 60 days). For example, you were insured for \$500,000 on a \$750,000 mortgage loan, and at the date of death the outstanding balance is \$300,000, then the death benefit is \$200,000 (plus accrued interest from the date of death to a maximum of 60 days)  $\$500,000/\$750,000 = 0.66 \times \$300,000 = \$200,000$ ; **AND**
- 3) Any debit balance accumulated for the payment of realty taxes; **AND**
- 4) Interest reinvestment charges and discharge fees, if any.

**AMOUNT OF INSURANCE**

- 1) In no event shall the amount of insurance exceed \$500,000 for any one mortgage loan or any one insured Borrower. There is no limit to the number of loans which can be insured.
- 2) Life insurance benefits may become payable in respect of any one insured Borrower or any one mortgage loan, but in the event of such occurrence, all such benefits combined shall not exceed the amount of insurance defined above.
- 3) In respect of a mortgage loan granted to joint Borrowers, each such Borrower may be insured for up to \$500,000, however, Canada Life shall pay no more than \$500,000 in benefits in respect of any one mortgage loan. Once the maximum benefit has been paid, no further insurance is available in respect of such mortgage loan.

**PRIOR COVERAGE RECOGNITION**

If you renegotiate your previously insured mortgage loan you may be eligible for Prior Coverage Recognition. If approved, the insurer will provide coverage for the amount equal to the outstanding balance on your prior insured mortgage loan at the time your coverage terminated.

You are eligible for Prior Coverage Recognition if: You re-apply for HomeFree Mortgage Life insurance within 30 days of your previous coverage terminating; **AND** You are 64 years of age or less; **AND** Your new application is declined for health reasons.

For example, your outstanding balance on your prior insured mortgage loan is \$50,000. You reapply for coverage on your new renegotiated mortgage loan with an outstanding balance of \$200,000. Your application is declined due to health reasons. In this example, Canada Life will insure 25% of the new outstanding balance at the time of claim. [ $\$50,000/\$200,000 \times 100 = 25\%$ ]

Premiums will be based on: the age and smoking status at time of new application; **AND** the outstanding balance of your prior insured mortgage loan at the time it was terminated.

**INSURANCE PREMIUMS**

The monthly premium rate is based on the following:

- The amount of the insured mortgage loan;
- The age and smoking status of the borrower(s); **AND**
- Provincial sales tax (where applicable).

For example, an applicant, non-smoker, age 35, with an insured mortgage loan of \$100,000, the premium is  $\$0.11 \times \$100,000 \div 1,000 = \$11.00$ , plus provincial tax, if any.

Monthly premium rates per \$1,000 of insured mortgage loan					
Age	Smoker		Non-Smoker		
	Single	Joint	Single	Joint	
Under 30	\$0.11	\$0.15	\$0.05	\$0.07	
30 - 34	\$0.14	\$0.20	\$0.07	\$0.10	
35 - 39	\$0.24	\$0.34	\$0.11	\$0.15	
40 - 44	\$0.38	\$0.53	\$0.18	\$0.25	
45 - 49	\$0.60	\$0.84	\$0.29	\$0.41	
50 - 54	\$0.88	\$1.23	\$0.43	\$0.60	
55 - 59	\$1.12	\$1.57	\$0.54	\$0.76	
60 - 64	\$1.34	\$1.88	\$0.63	\$0.88	

†Add provincial sales tax, where applicable.

Where more than one borrower is applying for insurance on the same mortgage loan, the premium rate applied is that corresponding to the older borrower.

A non-smoker is considered to be a person who has not smoked during the 12 months immediately preceding the application for Insurance. Smoking includes, tobacco and/or nicotine products by smoking cigarettes, e-cigarettes, cigarillos, pipe, cigars, hookah, vaping; nicotine patches and/or gum; chewed tobacco; or tobacco and/or nicotine in any other form.

At the end of the 10 year period, the premium will be recalculated based on the age and smoker status of the older borrower and the insured portion of the loan at that time.

**DISCOUNTED PREMIUM:**

Where the applicant is an employee or representative of the Creditor or a client who has invested in one of the Creditor's products under a rate subsidized mortgage plan to acquire a new home, a 5% discount on the above premium rates shall be applied.

**CONFIRMATION OF INSURANCE**

Your completed and signed insurance application is automatically approved if:

- You answered "No" to all the health questions in the application and your total life insurance coverage under the policy does not exceed \$300,000. Otherwise, you must submit your application to Canada Life for medical underwriting. Canada Life will advise you in writing if your insurance is approved or declined within 30 days of receiving all the information required to make a decision. The approval letter is your proof of insurance.

**GRACE PERIOD**

A grace period of 60 days is granted for the payment of any premium falling due, during which period the Insurance\* will remain in force. If any premium is not paid within the grace period, the Insurance\* will terminate.

**EXCLUSIONS, RESTRICTIONS OR REDUCTIONS IN INSURANCE**

No death benefit will be paid if:

**Misstatement on the Insurance Application:**

Any concealment, misrepresentation or false declaration on either your application or any medical evidence submitted with your application or on your claim form will make the coverage null and void if this coverage has been in force for less than 2 years.

**Suicide:**

If death is a result of suicide, (whether you are aware or not aware of the result of your actions, regardless of your state of mind), within 2 years of the effective date of Insurance or within 2 years of an increased amount of Insurance.

**Simultaneous Deaths:**

In the event of simultaneous deaths of joint-insured borrowers, only one death benefit will be paid.

**Maximum Amount of Insurance:**

In no event will the death benefit on any one mortgage loan or for any one person exceed \$500,000.

**Joint Borrowers:**

Where more than one eligible borrower is insured on the same mortgage loan, each co-insured borrower may become insured for the full amount of the mortgage loan. However, Canada Life will pay an amount which is the lesser of the amount of the mortgage loan and \$500,000.

**Misstatement of Age:**

If the age of the borrower has been misstated and would have not been insured under this policy had his true age been stated a full refund shall be remitted to the borrower and no benefit shall be payable.

**Incontestability:**

Any statement, other than a fraudulent statement, made by an insured Borrower relating to his insurability under the policy may be used to contest the validity of his insurance for the first two years that the initial insurance, or any increase in insurance, is in force during his lifetime. Any fraudulent statement may be used to contest the validity of insurance at any time.

**TERMINATION OF INSURANCE**

Insurance in respect of each Borrower shall automatically terminate on the earliest of the following dates:

- 1) the date the mortgage loan is fully repaid;
- 2) upon receipt of signed written notice that you wish to cancel the insurance coverage;
- 3) the Borrower's 70th birthday;
- 4) the date the indebtedness is transferred to another creditor or assumed by another debtor;
- 5) 30 days after the due date of any monthly premium toward which the Borrower has failed to make the required payment;
- 6) the date the insured portion of the mortgage loan has been paid in full by Canada Life to the Creditor;
- 7) the date the mortgage loan is renegotiated (renegotiation means that the original amortization period is extended or the original mortgage is increased in amount); or
- 8) the date the Group Policy terminates.

**CLAIM PROCEDURES**

Upon death of the insured Borrower(s), notify the Investors Group Mortgage Servicing Centre immediately at 1 800 328-6488 (or in Quebec, 1 800 565-2035) or fax notice to 1 888 686-3996. The Investors Group Mortgage Servicing Centre will complete a Claim Form and send an Attending Physician's Declaration to the Executor of the Estate for completion. Notice of claim must be given to Canada Life within **60 days** of the date of death. Failure to give such notice within **60 days** of the date of death of the insured Borrower will not invalidate nor reduce the claim if it is shown that it was not reasonably possible to give the notice within such time and that notice was given as soon as reasonably possible. In such case, all proof must be given no later than **1 year** from the date of death.

**CANCELLATION OF INSURANCE**

You may cancel your insurance at any time by written request. Your insurance will be cancelled on the latest of these dates: the date specified in your written request, or the date your written Notice of Rescission is received (Quebec only). If you cancel your insurance within 30 days from the effective date of insurance, you will receive a full refund of any premiums paid after deduction of paid benefits, and the insurance coverage will be deemed never to have been in force, if applicable.

Cancellations requested after the 30-day period will not receive a premium.

- Outside Quebec, send your written request to: Investors Group Mortgage Servicing Centre, 447 Portage Avenue, Winnipeg MB R3B 3H5.
- In Quebec, send your written request to: Investors Group Mortgage Servicing Centre, Suite 2000, 2001 Robert-Bourassa Boulevard, Montreal QC H3A 2A6.

**CANADA LIFE COMPLAINTS PROCESS**

To obtain information about how to make a complaint and Canada Life's complaints handling process, please call 1-800-380-4572.

**IMPORTANT INFORMATION**

- 1) This Certificate contains important information and should be kept in a safe place.
- 2) Information about the insurance evidenced by this Certificate may be obtained from The Canada Life Assurance Company at the address referenced in this Certificate. Canada Life may require prompt payment of a service fee for the provision of copies of documents.
- 3) Any information about the application for HomeFree Mortgage Life Insurance may be obtained by contacting Canada Life at the toll free telephone number 1 800 380-4572.
- 4) Insurance premium rates are subject to change at the 10-year renewal.
- 5) Every action or proceeding against an insurer for the recovery of insurance money payable under the contract is absolutely barred unless commenced within the time set out in the Insurance Act (for actions or proceedings governed by the laws of Alberta and British Columbia), The Limitations Act (for actions or proceedings governed by the laws of Saskatchewan), The Insurance Act (for actions or proceedings governed by the laws of Manitoba), the Limitations Act, 2002 (for actions or proceedings governed by the laws of Ontario), or in other applicable legislation. This time period may differ by province or territory but in most jurisdictions it is two years from the date you knew or ought to have known of the loss or occurrence. For those actions or proceedings governed by the laws of Quebec, the prescriptive period is set out in the Quebec Civil Code and is three years.
- 6) Any provisions of Group Insurance Policy No. 134555GL issued by Canada Life to the Creditor apply to the insurance described in this Certificate whether mentioned in this Certificate or not.
- 7) Coverage may be reinstated, if lapsed, within 12 months of the original effective date subject to approval by Canada Life of the applicant's statement of good health.

**PRIVACY**

At The Canada Life Assurance Company we recognize and respect the importance of privacy.

**Your personal information:**

- When you apply for coverage, we establish a confidential file that contains your personal information like your name, contact information, and products and coverage you have with us. Depending on the products or services you apply for and are provided with, this may also include financial or health information.
- Your information is kept in the offices of Canada Life or the offices of an organization authorized by Canada Life.
- You may exercise certain rights of access and rectification with respect to the personal information in your file by sending a request in writing to Canada Life.

**Who has access to your information:**

- We limit access to personal information in your file to Canada Life staff or persons authorized by Canada Life who require it to perform their duties and to persons to whom you have granted access.
- In order to assist in fulfilling the purposes identified below, we may use service providers located within or outside Canada.
- Your personal information may also be subject to disclosure to public authorities or others authorized under applicable law within or outside Canada.

**What your information is used for:**

- Personal information that we collect will be used for the purposes of determining your eligibility for products, services or coverage for which you apply, providing, administering or servicing products or coverage you have with us, and for Canada Life's and its affiliates' internal data management and analytics purposes.
- This may include investigating and assessing claims, paying benefits, and creating and maintaining records concerning our relationship.

The consent given in this form will be valid until we receive written notice that you have withdrawn it, subject to legal and contractual restrictions. For example, if you withdraw your consent, we may not be able to continue to adjudicate or administer a claim for benefits.

**If you want to know more:**

For a copy of our Privacy Guidelines, or if you have questions about our personal information policies and practices (including with respect to service providers), write to Canada Life's Chief Compliance Officer or refer to [www.canadalife.com](http://www.canadalife.com).