



# GROUP PORTABLE ACCIDENTAL DISMEMBERMENT OR SPECIFIC LOSS CLAIM

## PART 1 STATEMENT

Name of Claimant: \_\_\_\_\_

Member  Spouse  Child

Claimant Phone No.: \_\_\_\_\_ Address: \_\_\_\_\_

Group Policy No.: **177914** Certificate No.: \_\_\_\_\_

Total amount of insurance coverage: \$ \_\_\_\_\_ Date of Birth: \_\_\_\_\_  
(yyyy/mm/dd)

Amount of Accidental Dismemberment or Loss Benefit: \$ \_\_\_\_\_

In what capacity or by what title do you claim this insurance money? \_\_\_\_\_

Are you over the age of 18? \_\_\_\_\_ If not, what is your date of birth? \_\_\_\_\_

Are you legally entitled to receive the whole of the monies payable under this policy, and to give the company a valid discharge therefor? \_\_\_\_\_

Please advise how you wish to receive these proceeds

I have chosen a lump sum payment of these proceeds, or.

Please arrange for a financial advisor to visit and discuss my options. The best time to call me is \_\_\_\_\_

## PLEASE NOTE ADDITIONAL INFORMATION ON THE REVERSE SIDE OF THIS FORM

## PART 2 ACCIDENT DETAILS

Date of Accident: \_\_\_\_\_ Did the accident take place in the course of employment?\*  Yes  No

Briefly describe how the accident occurred:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Name of hospital if you were confined: \_\_\_\_\_

Dates of hospitalization: \_\_\_\_\_

Name of Attending Physician: \_\_\_\_\_

Physician's Address: \_\_\_\_\_  
STREET CITY PROVINCE POSTAL CODE

Date of first treatment: \_\_\_\_\_

\* If yes, please provide your accident report.

## AUTHORIZATIONS AND DECLARATIONS

### Protecting your Privacy

We take your privacy seriously. We keep all your personal information in a confidential file in our offices, or the offices of an organization we've authorized. The only person with access to the information are: people working at Canada Life and those we've authorized, who need the information to do their jobs and manage your claim, those whom you've given access, those authorized by law both within Canada and in any other jurisdiction where your personal information is held. For a copy of our Privacy Guideline see: [canadalife.com](http://canadalife.com) or you can write to Canada Life's Chief Compliance Officer.

I have read and understand and agree with the contents of the section entitled "Protecting your Privacy" on this form.

I authorize Canada Life, any healthcare provider, the plan administrator, other insurance or reinsurance companies, administrators of government benefits or other benefits programs, other organizations or service providers working with Canada Life or working with the deceased's plan administrator, within or outside Canada, to exchange personal information, when necessary to investigate and assess my claim, to administer the group benefits plan and to audit the assessment of the claim. I further authorize the use of my social insurance number for income tax reporting. I also consent to the use of my personal information for Canada Life and its affiliates' internal data management and analytics purposes.

I have provided the information on this form in order to obtain payment of Group Life proceeds payable to me (in a personal capacity or on behalf of a beneficiary) and I hereby declare that I am legally entitled to receive all or a share of the proceeds payable under the Group Life Policy. I certify that by making payment to me, Canada Life has met its obligation to me. By signing below, I confirm that: I have read, understand and agree with the contents of this form and authorize Canada Life to collect, use, and disclose my personal information, all statements I have made about my claim are true and complete, my authorization is valid until I cancel it in writing, and a photocopy or electronic copy of this authorization is as valid as the original.

Print Name \_\_\_\_\_ Signature \_\_\_\_\_

Date \_\_\_\_\_ Social Insurance Number \_\_\_\_\_

## INSTRUCTIONS

1. ATTACH INSURED'S BENEFICIARY DESIGNATION FORM, IF YOU HAVE THIS RECORD.
2. ATTACH CERTIFICATE OF ATTENDING PHYSICIAN (FORMS ATTACHED TO THIS CLAIM FORM)
3. ATTACH ACCIDENT REPORT (IE. POLICE REPORT, EMPLOYER'S ACCIDENT REPORT).

Please return the fully completed form and supporting documents to:

The Canada Life Assurance Company  
Group Life Benefits  
60 Osborne St N  
Winnipeg MB R3C 1V3

OR

Email: [grouplifebenefits@canadalife.com](mailto:grouplifebenefits@canadalife.com)  
Fax: 204-946-8783

### Email Communication - Important Note:

The internet is not a secure medium. If you have concerns about using email, you are encouraged to contact us by other means.

# GROUP PORTABLE ACCIDENTAL OR LOSS BENEFITS CERTIFICATE OF ATTENDING PHYSICIAN

Patient's Name: \_\_\_\_\_

Patient's Address: \_\_\_\_\_

Group Policy Number: **177914** Group Plan Name: **Canada Life Insurance Company of Canada**

1. (a) When did the accident happen? Month \_\_\_\_\_ Day \_\_\_\_\_ Year \_\_\_\_\_

(b) Briefly describe details of the accident. \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

2. (a) Date of first attendance for present injury. Month \_\_\_\_\_ Day \_\_\_\_\_ Year \_\_\_\_\_

(b) Date of most recent treatment. Month \_\_\_\_\_ Day \_\_\_\_\_ Year \_\_\_\_\_

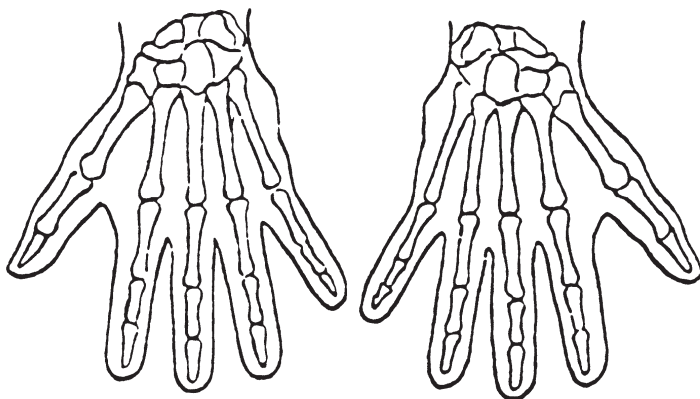
**DISMEMBERMENT**

3. (a) If the accident caused the loss of hand, foot, leg, arm, fingers, toes, please indicate the specific joint level of the amputation on the diagram below.

- Hand     Foot     Leg     Arm     Fingers     Toes

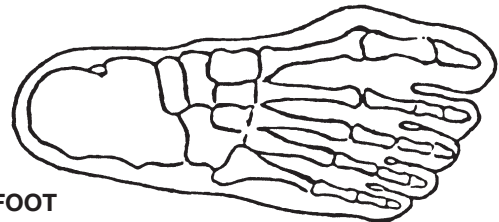
(b) Date of amputation. Month \_\_\_\_\_ Day \_\_\_\_\_ Year \_\_\_\_\_

(c) Please include surgery report and hospital admittance and discharge summary.

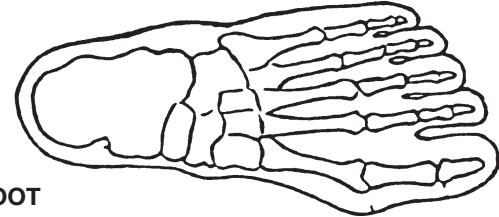


LEFT HAND

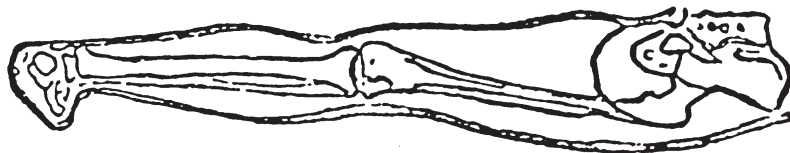
RIGHT HAND



RIGHT FOOT



LEFT FOOT



INDICATE WHETHER RIGHT OR LEFT



4. (a) If the accident caused total and irrecoverable loss of sight, hearing or speech, please indicate which:

Sight  Hearing  Speech

(b) Date on which loss occurred. Month \_\_\_\_\_ Day \_\_\_\_\_ Year \_\_\_\_\_

(c) Is there any possibility of improvement to the injured area?  Yes  No

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#### LOSS OF VISION

(a) If known to you, please advise the vision in each eye prior to the accident.

\_\_\_\_\_

(b) What is the best corrected vision in the affected eye(s), if any?

\_\_\_\_\_

(c) Please include visual acuity results and Ophthalmologist report.

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#### LOSS OF HEARING

(a) Is there any indication that hearing was abnormal prior to accident?

\_\_\_\_\_

(b) Level of hearing at date of loss.

\_\_\_\_\_

(c) Please include Audiologist report and hearing test.

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#### LOSS OF SPEECH

(a) If known to you please advise if the insured was able to speak intelligibly prior to accident.

\_\_\_\_\_

(b) Is insured's speech intelligible at the present time?

\_\_\_\_\_

(c) Please include Speech Therapy assessment.

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#### LOSS OF USE

5. (a) If the accident caused loss of use of leg, arm, or hand, please advise which.

Leg  Arm  Hand

(b) Is there any indication that the injured limb was unable to function normally prior to accident?  Yes  No

(c) Please indicate what functions, if any, the injured limb is able to perform.

\_\_\_\_\_

(d) Is there any possibility of improvement to the injured area?  Yes  No

(e) Please include: Hospital admittance and discharge summary, surgery report (if relevant), Range of Motion test results and Physiotherapist / Occupational Therapist reports, consultation and progress reports, Neurologic exam (paraplegia / quadriplegia).

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6. (a) Was the injury described solely responsible for the loss?  Yes  No

(b) If not, give particulars of any contributing cause or causes.

\_\_\_\_\_

\_\_\_\_\_

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Print Name \_\_\_\_\_ Specialty \_\_\_\_\_ Telephone Number: \_\_\_\_\_

Date \_\_\_\_\_ Signed \_\_\_\_\_ M.D.

Address \_\_\_\_\_

Street

City

Province

Postal Code